

City of Bel-Nor

General Guidelines

TRASH GUIDELINES

- By law, only **non-hazardous** household **solid** waste can be collected. Liquid waste products **cannot** be collected in a liquid state.
- **Trash is limited to the cart provided by Republic Services.**
- We will pick up **Occasional Overage** (3-4 bags) **3 times per year at no charge.** If more than, 3 times or more than 4 bags there will be a charge. Call customer service to schedule and for price.
- Non-hazardous liquids can be mixed with an absorbent such as Kitty Litter, but **MUST** be completely dry & with the **lid off the container** to show the driver that it is dried out.
- All services are “curbside” which is placed within four feet (4’) of the traveled portion of the adjoining roadway.
- Trash with yardwaste mixed **cannot** be collected.
- Items over four feet (4’) high or long must be broken down or cut to four feet (4’) or less.
- Loose materials must be placed inside the trash cart or recycle cart.
- Rubbish (waste that rots and stinks) should be bagged **AND** the bag(s) should be placed in trash cart. Republic Services will **NOT** be responsible for any rubbish spread about when animals or birds rip any such bag(s) open.
- Trash **cannot** be collected in cardboard boxes. Boxes must be broken down and may be recycled inside recycle cart.
- Medically necessary needles (**sharps**), such as diabetic syringes will only be collected when in **approved** sharps containers which are available from your syringe supplier or you may use a puncture proof container with a tightly closed lid.
- **Bulky Trash** includes any type of solid waste that cannot be placed into your trash cart. Bulky Trash does **NOT** include major appliances, electronics, automobile parts or components, construction debris or any other such items. **Bulky pick up is limited to two (2) items and is picked up on the customer’s last pick up day of the month.** All boxes need to be broken down and placed in recycle cart recycling or trash cart for garbage. Please call our Customer Service Department to schedule a bulky pick up.
- **Major Appliances** (White Goods) are to be scheduled for collection through Republic Services Customer Service (636) 947-5959. Additional charges will apply for this service.
- **No Tires or Car batteries** will be picked up.

Construction material or the materials that result from home remodeling projects will not be picked up as part of normal trash or as bulk trash. Some examples of the materials we are unable to pick up:

- Carpeting and other flooring materials
- Cabinets
- Drywall or sheetrock
- Wood (e.g., 2X4’s, plywood, paneling, peg board)
- Bathroom fixtures (toilets, tubs, commodes)
- Kitchen fixtures (cabinets, islands. Etc.)
- Plumbing (pipes, sinks)
- Large light fixtures (if the fixture does not fit in a 32-gallon can with the lid secured normally, we are unable to pick up)
- Roofing material (e.g., shingles, ceramic roof tiles, tar paper, gutters, fascia boards)
- Siding

This above list is not all-inclusive. Please contact our Republic Services Customer Service office to inquire about having construction items picked up for an additional charge.

YARDWASTE GUIDELINES

- Yardwaste with trash mixed in **cannot** be collected.
- Loose yardwaste must be bagged in standard 30-gallon **PAPER** yardwaste bags or placed in designated 32-gallon or smaller yard waste cans.
- **YARD WASTE IN PLASTIC BAGS WILL NOT BE COLLECTED.**
- **YARDWASTE IN CARDBOARD BOXES WILL NOT BE COLLECTED.**
- Yard waste carts are to be used for yardwaste **ONLY.**
- Customer-owned containers used for yardwaste should be marked with the letter “**X**” or the words “**Yardwaste Only.**”
- Tree limbs and branches less than six inches (6”) in diameter must be tied (with **TWINE – NO WIRE**) in bundles no bigger than four feet (4’) long by twenty-four inches (24”) in diameter; however, no bundle is to weigh more than sixty (60) pounds. Limbs and branches six inches (6”) or more in diameter are considered **Bulky Trash.**
- Christmas trees will be collected at no additional charge. The tree must be free of all decorations including tinsel, garland, ornaments and lights. The tree must also be cut shorter than six feet (6’) in length.

RECYCLE GUIDELINES

A 65-gallon recycle cart is provided by the city See attached list of acceptable materials for recycling. Customers should contact City Hall with recycle container issues.

COLLECTION SCHEDULES

Your Customer Service center will advise you of your current collection schedules. In order to insure collection of your trash, yardwaste, and recycling, please put them out for collection at the curbside **BY 6:00 am on your scheduled collection day.**

HOLIDAY SCHEDULE

There will be no collections on New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day or Christmas Day. The change in service days will be for that day on which the holiday falls – **ALL** days following a holiday will ROLL.

For Example:

If the holiday is on a Monday:

Monday goes on Tuesday

Tuesday goes on Wednesday

Wednesday goes on Thursday

Thursday goes on Friday

Friday goes on Saturday

CARTS: Additional trash carts and yardwaste carts are available for an additional fee. Please contact our Customer Service Department to inquire about lease fees.

BILLING: Billing is done on a quarterly basis in advance. All invoices are to be paid **no later than the date shown on the invoice.** Any account that is not paid in full by the due date on the invoice will be put on “**Stop Service**” status and service will not be provided until the invoice has been paid in full. Credits for time on Stop Service will **NOT** be given.

CUSTOMER SERVICE: The Republic Services Customer Service Department is open to receive telephone calls from 8:00 AM to 5:00 PM, Monday through Friday of each week, excluding holidays.

REPUBLIC SERVICES

Customer Service

(636) 947-5959



We'll handle it from here.™